DISTRIBUTOR WARRANTY PROCEDURE

If you have any questions regarding if the machine is under warranty, please call Powr-Flite prior to completing work. All work must be done prior to faxing or mailing in the Warranty Return Claim Form.

To obtain replacement parts or warranty repair reimbursement covered by the Powr-Flite Limited Warranty you should:

1). If necessary, contact Powr-Flite Technical Service Manager at 800-880-2913 to discuss repair and receive authorization warranty for work.

2). Obtain a Return Authorization Number (RA#) for warranty parts from Powr-Flite Customer Service at 800-880-2913.

3). Deliver, with prepaid freight, the defective parts along with the RA# and completed Warranty Claim Form to: Powr-Flite Warranty/Returns, 3101 Wichita Court, Fort Worth, TX 76140.

Powr-Flite will send replacement parts via normal ground delivery prior to the return of the defective parts at normal charge to the distributor. However, Powr-Flite will credit the distributor for the replacement parts and shipping charges if the defective parts are returned within 30 days. Extra charges for expedited or air shipments will be billed to the distributor.

Powr-Flite will pay the distributor service labor at a rate of $40/hr for repairs covered under Powr-Flite Limited Warranty. Labor rates cover approximately one hour per major component, i.e. vacuum, pump, etc. Trouble shooting and travel times are not covered. Powr-Flite reserves the right to review all service labor claims.

All authorized non-warranty parts returns will be assessed a 15% restocking charge.

NOTE: Should problems occur with the pump or vac motor during the warranty period, call Powr-Flite before field repair is attempted on the pump or vac motor. Failure to do so may void the pump and/or vac motor warranty.

Power cords/switches are not covered under warranty.

For questions or information on the warranty, please call Powr-Flite at 800-880-2913 extension 134.